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Igor Rogalski

FORAS

Ludwigsplatz 9, 75180 Pforzheim, Germany

Phone: +49

E-Mail: nicolerogalski2004@gmail.com

Responsible for the content:

Igor Rogalski

Ludwigsplatz 9, 75180 Pforzheim, Germany

Online Dispute Resolution website of the EU Commission

In order for consumers and traders to resolve a dispute out-of-court, the European Commission developed the Online Dispute Resolution

Website: www.ec.europa.eu/consumers/odr

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